

Medicine Hat Golf and Country Club

Tee Time Booking Guidelines 2025

We understand our tee sheet is in extremely high demand and we must adjust when it comes to our booking guidelines. *These changes are to give you, the members, first access to your golf course.* We require you to be as accurate as possible when creating your requests by using proper names and only booking for the number of players that will be playing as this will affect your priority and points.

How the Chelsea System Works – Requests, Lottery, Booking

At the Medicine Hat Golf and Country Club we run a weighted lottery 7 days a week. This allows everyone fair access to the same tee times. The tee time lottery is running 5 days prior. If you get your tee time within an hour of your request, you receive one (1) point. If you get a tee time within 1-2 hours of your request – you receive 0.7 points. If you get a tee time within 2-4 hours of your request, you receive 0.3 points. If you get a tee time outside 4 hours of your request, you receive zero points. The points are assigned the day of play regardless of if you went through the lottery system or not. This means if you book a tee time, inside the 5-day window, you will receive a full point as you got the time you technically requested. If you received a tee time through the lottery, you would receive points based on how far you got from your requested time. If you moved tee times (to a better time ect,) then you will get one (1) point as your requested time changes to the exact time you booked.

New for 2025 we will be introducing No Point Tee Times. These are times that can be booked through the requests or just booking a regular tee time, that do not give you any points. **These times are all specified 9-hole tee times** (Tuesday/Wednesday before leagues, evenings ect) and **All tee times after 2pm on Saturdays, Sundays and Mondays.** *If we make an adjustment to these no point tee times in the future, we will send out a notice in advance.*

The system takes the average of **ALL** the members in your group and that is your groups point total. If your group has 2 members and 2 guests, the 2 guests assume the average points of the 2 member in that tee time. The system will place the groups with a lower average first and work its way to the higher average groups.

As per the MHGCC policy, you are only allowed to enter 1 lottery request per day.

Priority Change

There is a priority change between Medicine Hat Golf and Country Club members, Guests and Connaught Dual Members. All MHGCC members who purchase their membership at MHGCC, regardless of if you bought the dual membership or not, will have top priority.

Guests and Connaught Duals will be placed on the tee sheet secondly. Guests and Connaught Duals will have the same priority in the lottery. No matter how many people you put your request in for, one Connaught dual or guest will affect your priority. The system will go through all Priority A groups and place them first before it moves on to all Priority B groups.

❖ Examples

Group Breakdown	Priority
Any group (2 some, 4 some, 8 some, 12 some) that are ALL MHGCC members	Priority A
3 MHGCC members with 1 guest	Priority B
3 MHGCC members with 1 Connaught Dual	Priority B
7 MHGCC members with 1 guest	Priority B
7 MHGCC members with 1 Connaught Dual	Priority B

❖ How the Tee Sheet Assigns Tee Times in the lottery

Order	
1 st	Lowest Average points in Priority A
2 nd	Highest Average points in Priority A
3 rd	Lowest Average points in Priority B
4 th	Highest Average points in Priority B

All MHGCC members who have the dual are also given priority B at Connaught. Please see Connaught for more information if you desire.

Any members who blatantly try to cheat this system will be subject to disciplinary action.

New Cancellation Policy

As our tee sheet is in high demand, we are introducing a new cancellation policy, designed to give members the opportunity to play more golf by opening more single and 2-some spots. **New for 2025, the tee sheet will lock at 6am each day.** This means all changes (day of) will need to be phoned into our proshop. Our cancellation period is 4 hours. If you call us 4 hours before your tee time with any changes or cancellations, no penalty will be applied. If it is within 4 hours of your tee time you will be declared a no-show and assigned one (1) no-show point. *A reminder: the lottery will take the lowest points and place them on the tee sheet first, followed by the higher points group.* This means every no-show point given, will negatively affect how successful you are at getting your tee time through the lottery moving forward.

If your guest is a no show, the member who booked it will be assigned one (1) no show point. If you're a member and another member booked you with their group, and YOU are the one that doesn't show up then it is YOU that will be assigned one (1) no show point.

You can delete your own name up until the day of. If someone is using your name and you're not coming to golf, then you need to delete it or talk to that person and ask them to stop using your name incorrectly. *You as members are responsible for your name on the tee sheet, no matter who put it there.*

Other things to note going into 2025

We have taken away the ability to do recurring requests (ex. Booking every Monday from April-July) This is to allow you to be more accurate with your request booking. We found when a member did this, the names were never accurate once they arrived at golf. This is because that request was placed months in advance. We have also changed the window to put in requests from 30 days to 14 days.

As in years past, we are required to have a ratio of 1 public tee time per hour as per our lease agreement with the City of Medicine Hat.

We want to thank all of you for your continued support of our club, and we hope these changes will give you more access to tee times. If you have any questions or concerns, please reach out to Cam, Wayne or Connor and they will be more than happy to help.